

WTU03

13 March 2009

Ref. No \_\_\_\_\_

XXX  
Manager  
Tui House Limited  
2 Trentham Road  
Papakura  
AUCKLAND

Dear Mrs XXX

On 27 February 2009, the Ministry of Health undertook an unannounced inspection of the healthcare services provided by Tui House Limited following an urgent notification from ACC relating to administration of wrong medication to a resident.

Subsequent to this inspection, this is to inform you that the Ministry of Health is satisfied with the investigation and corrective actions taken by Tui House to ensure resident safety in relation to medication administration through appropriate staff training.

Please extend my thanks to your staff for their assistance during this inspection.

If you have any queries, in the first instance please contact me on (09) 580 9012.

Yours sincerely

XXX XXX

**Senior Advisor  
Quality and Safety**

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